

# BAGGAGE SERVICES CONTACT LIST

| Station    | Country              | Phone number                        | Operating hours               |
|------------|----------------------|-------------------------------------|-------------------------------|
| Abu Dhabi  | United Arab Emirates | + 971 2 511 2170                    | 08:00 – 18:00                 |
| Ahmedabad  | India                | + 91 79 2285 0061                   | 09:30 – 17:30                 |
| Alexandria | Egypt                | +201 2055 11934                     | 24 hours                      |
| Amman      | Jordan               | + 962 6 401 0289                    | 24 hours                      |
| Amsterdam  | Netherlands          | + 31 20 795 27 00                   | 07:00 – 22:00                 |
| Athens     | Greece               | +30 210 35 30 581                   | 09:00 – 19:00                 |
|            |                      | +30 210 35 30 530                   |                               |
| Bahrain    | Bahrain              | + 973 17 32 14 29                   | 24 hours                      |
|            |                      | + 973 17 32 14 30                   |                               |
| Barcelona  | Spain                | +34 932 569 440                     | 08:00 – 22:00                 |
| Baku       | Azerbaijan           | + 99 412 49 72 600 Extension 7880   | 24 hours                      |
| Bangalore  | India                | + 91 806 678 30 43                  | 24 hours                      |
| Bangkok    | Thailand             | + 66 2 134 2214                     | 07:00 – 12:00 / 13:00 – 01:00 |
| Beijing    | China                | + 86 10 64 55 80 28                 | 24 hours                      |
| Beirut     | Lebanon              | + 961 162 34 15                     | 24 hours                      |
| Belgrade   | Serbia               | International: + 381 11 209 48 54   | 24 hours                      |
|            |                      | From Serbia: 0800 111 528, option 2 |                               |
| Brisbane   | Australia            | 1800 452 308                        | 24 hours                      |
| Brussels   | Belgium              | + 32 2 7753 77 07                   | 07:00 – 23:00                 |
| Cairo      | Egypt                | + 201 208 155 580                   | 24 hours                      |
| Calicut    | India                | + 91 98 9576 2934                   | 02:00 – 13:00                 |
| Casablanca | Morocco              | + 212 522 48 97 80                  | 24 hours                      |
| Chengdu    | China                | + 86 28 85 20 55 50                 | 24 hours                      |
| Chennai    | India                | + 91 442 256 64 31                  | 09:30 – 17:30                 |
|            |                      | + 91 442 256 64 32                  |                               |
| Chicago    | USA                  | + 1 773 377 1545                    | 14:00 – 19:00                 |
| Cochin     | India                | + 91 484 261 17 70                  | 24 hours                      |
| Colombo    | Sri Lanka            | + 941 973 333 66                    | 24 hours                      |
| Dammam     | Saudi Arabia         | + 966 138 319 026                   | 24 hours                      |
| Delhi      | India                | + 91 987 133 71 12                  | 10:00 – 18:00                 |
| Dublin     | Ireland              | + 353 1 944 61 80                   | 07:30 – 21:00                 |
| Dusseldorf | Germany              | + 49 211 421 72936                  | 10:00 – 16:00                 |
| Frankfurt  | Germany              | + 49 30 311 98251                   | 24 hours                      |
| Geneva     | Switzerland          | + 41 22 555 94 73                   | 06:00 – 22:30                 |

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|--------------|--|---------------------|-------------------------------|
| Hyderabad    | India  | + 91 40 6660 5801   | 09:00 – 22:00                 |
|              |  | + 91 40 6660 5803   |                               |
| Hong Kong    | Hong Kong<br>(Special Administrative Region) | + 852 21 16 87 50   | 07:00 – 23:00                 |
| Islamabad    | Pakistan                                     | + 92 515 9055 993   | 09:00 – 17:00                 |
| Istanbul     | Turkey                                       | +90 212 465 5757    | 24 hours                      |
|              |  | + 90 850 222 0587   |                               |
| Jakarta      | Indonesia                                    | + 62 21 80822226    | 07:00 – 22:00                 |
|              |  | + 62 21 80822227    |                               |
| Jeddah       | Saudi Arabia                                 | + 966 126 909 877   | 24 hours                      |
| Johannesburg | South Africa                                 | + 27 11 390 85 20   | 06:00 – 21:00                 |
| Karachi      | Pakistan                                     | + 92 219 907 1550   | 24 hours                      |
|              |  | + 92 333 508 8027   |                               |
| Kathmandu    | Nepal  | + 977 1411 3295     | 06:00 – 00:30                 |
| Khartoum     | Sudan  | + 249 912 144 203   | 09:00 – 16:00                 |
| Kolkata      | India  | + 91 332 511 90 05  | 11:00 – 19:00 / 21:30 – 23:00 |
|              |  | +918336085685       |                               |
| Kuala Lumpur | Malaysia                                     | + 603 87 763 742    | 07:00 – 23:59                 |
|              |  | + 603 87 763 743    |                               |
| Kuwait       | Kuwait                                       | + 965 1842842       | 24 hours                      |
| Lagos        | Nigeria                                      | + 234 705 660 9986  | 24 hours                      |
| Lahore       | Pakistan                                     | + 92 429 903 12018  | 09:00 – 14:00                 |
|              |  | + 92 423 661 1423   | 24 hours                      |
| London       | UK   | + 44 208 750 9810   | 06:00 – 22:00                 |
| Los Angeles  | USA  | + 1 310 261 5963    | 10:00 – 22:00                 |
| Madrid       | Spain  | + 34 913 243 453    | 08:00 – 23:00                 |
| Male         | Maldives                                     | + 960 778 53 66     | 06:00 – 1:00                  |
| Manchester   | UK   | + 44 161 425 0222   | 08:00 – 19:30                 |
| Manila       | Philippines                                  | + 63 917 8315 982   | 12:00 – 20:00                 |
| Medina       | Saudi Arabia                                 | + 966 148 479 623   | 24 hours                      |
|              |  | + 966 148 479 928   |                               |
| Melbourne    | Australia                                    | 1800 452 308        | 24 hours                      |
|              |  | +61 3 9297 1438     |                               |
| Milan        | Italy  | + 39 02 58 58 12 85 | 07:00 – 23:00                 |
| Minsk        | Belarus                                      | + 375 29 823 84 34  | 24 hours                      |
| Moscow       | Russia                                       | + 7 495 363 30 62   | 24 hours                      |
| Mumbai       | India  | + 9122 6685 93 60   | 09:00 – 17:00                 |
| Munich       | Germany                                      | + 49 89 975 72382   | 08:30 – 16:00                 |

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|------------|--------------|-------------------------------|-----------------|
| Muscat     | Oman         | + 968 243 55 100              | 24 hours        |
| Nagoya     | Japan        | + 81 3 3298 4719              | 09:00 – 18:00   |
| Nairobi    | Kenya        | + 254 716651400               | 24 hours        |
|            |              | + 254 719055411               |                 |
| New York   | USA          | + 1 718 751 3148              | 08:30 – 00:00   |
| Nur-Sultan | Kazakhstan   | +771 72 77 83 75              | 24 hours        |
| Paris      | France       | + 33 1 83 80 27 90            | 09:00 – 21:00   |
| Phuket     | Thailand     | + 66 7635 1721                | 24 hours        |
| Rabat      | Morocco      | + 212 537 819 401             | 05:30 – 00:00   |
| Riyadh     | Saudi Arabia | +966 112 212 212              | 24 hours        |
| Rome       | Italy        | +39 0665 634 956              | 24 hours        |
| Salalah    | Oman         | +968 938 09 007               | 24 hours        |
| Seoul      | South Korea  | + 82 327 435 707              | 11:00 – 17:00   |
| Seychelles | Seychelles   | +248 439 12 16                | 06:00 – 22:00   |
| Shanghai   | China        | + 86 21 683 391 50            | 09:00 – 22:00   |
| Singapore  | Singapore    | International: + 65 6723 1188 | 24 hours        |
|            |              | From Singapore: 1800 723 1423 |                 |
| Sydney     | Australia    | 1800 452 308                  | 24 hours        |
| Tokyo      | Japan        | + 81 70 6553 9964             | 10:00 – 18:00   |
| Toronto    | Canada       | + 1 905 694 1736              | 09:00 – 22:00   |
| Trivandrum | India        | + 91 808 685 5085             | 24 hours        |
| Washington | USA          | + 1 703 572 4429              | 16:30 – 21:00   |
|            |              | + 1 703 572 4430              |                 |
| Zurich     | Switzerland  | + 41 43 815 8559              | 08:00 – 22:00   |

